

Dear Valued Customers,

We hope this letter finds you well. As part of our ongoing commitment to providing reliable and sustainable water services, we wanted to inform you of an upcoming change to our rates, effective June 1, 2024.

In light of current economic conditions and rising inflation, we find it necessary to adjust our rates to ensure the continued operation and maintenance of our water system. Beginning June 1, there will be a change to our rate structure, including the introduction of a minimum monthly fee of \$35 to maintain an active water meter.

It's important to note that this \$35 fee will no longer cover the first 1000 gallons of water usage. Instead, we will be implementing a tiered pricing system for water usage, as follows:

- 0 - 2000 gallons: \$4.25 per 1,000 gallons
- 2001 - 4000 gallons: \$5.25 per 1,000 gallons
- 4001 - 8000 gallons: \$6.25 per 1,000 gallons
- 8001 - 16000 gallons: \$7.25 per 1,000 gallons
- 16001 - 32000 gallons: \$8.25 per 1,000 gallons
- 32001 gallons and up: \$9.25 per 1,000 gallons

Additionally, we want to be transparent about our approach to managing inflation. To ensure that we can continue to meet the needs of our customers and maintain the quality of our services, there will be an annual increase of 5% to our rates.

We understand that any change to rates can have an impact, and we want to assure you that we remain committed to providing you with the best possible service at a fair and reasonable cost. If you have any questions or concerns regarding these changes, please don't hesitate to contact our office.

Thank you for your continued support and understanding as we work to ensure the long-term sustainability of our water system.

Sincerely,

Belinda Hall

Secretary

South Kirbyville Rural Water